Important Notice for Kaiser Permanente HMO Enrollees:  
COVID-19 Temporary Closures and Consolidations - Southern California

On April 3, 2020, our office was notified that Kaiser Permanente has temporarily closed select medical offices and limiting services at other Kaiser offices during the COVID-19 outbreak.

To limit additional exposure to COVID-19 throughout the community, Kaiser has decided to temporarily close or limit services. By doing this, Kaiser will be able to coordinate care and combine much-needed medical equipment and staff while still providing high-quality care to their members.

To get quick and convenient online care for common conditions — 24 hours a day, 7 days a week. E-visits, telephone, and video appointments are simple and secure ways to get care and save yourself an office visit. All you need is a computer, smartphone, or mobile device.

To access E-visits
• Log in at kp.org/appointments or go to Get Care on the KP mobile app

To get information about other locations, online care (e-visit), or to schedule a phone or video visit, use your KP mobile app, visit kp.org, or call (833) 574-2273 (TTY 711).

To schedule a telephone appointment
Log in at kp.org or the KP mobile app or call 1-833-KP4CARE (1-833-574-2273), Monday through Friday, 7 a.m. to 7 p.m.
For TTY dial 711

To schedule a video appointment
Call 1-833-KP4CARE (1-833-574-2273), Monday through Friday, 7 a.m. to 7 p.m. and check if a video visit is appropriate for your condition and available.

If you have a prescription waiting to be picked up at one of the closed locations, you can get your prescription filled at any Kaiser Permanente pharmacy. For mail-order pharmacy, use the Kaiser Permanente mobile app, visit kp.org or call (866) 206-2982.
Details for each impacted location:

Antelope Valley
- Palmdale Medical Offices — Closed; Pharmacy remains open Monday — Friday, 8am to 7pm

Downey
- Cerritos Medical Offices — Closed; Pharmacy remained open through Wednesday, April 1st. After closure, you can get your prescriptions filled at the Bellflower pharmacy or use mail order pharmacy. Information above
- Lynwood Medical Offices — Closed

Kern County
- East Hills Medical Offices — Closed; For same day prescriptions, the pharmacies at Ming and Stockdale Medical Offices are open. For mail order, see information above
- Coffee Medical Offices — Closed; For same day prescriptions, the pharmacies at Ming and Stockdale Medical Offices are open. For mail order, see information above
- Vision Essentials — Closed

Los Angeles Metro
- Pasadena Vision Essentials — Closed

Orange County
- Aliso Viejo — Closed; For same-day prescriptions, the pharmacies at Irvine, Mission Viejo, and Tustin Medical offices are open. For mail-order, see information above
- Anaheim Hills — Closed; For same day prescriptions, the Anaheim Medical Center is open. For mail order, see information above
- Foothill Ranch — Closed; For same day prescriptions, the pharmacies at Irvine, Mission Viejo, and Tustin Medical Offices are open. For mail order, see information above
- La Habra — Closed; For same day prescriptions, the Whittier Medical Offices pharmacy is open. For mail order, see information above
- San Juan Capistrano — Closed; For same-day prescriptions, the pharmacies at Irvine, Mission Viejo, and Tustin Medical offices are open. For mail order, see information above
- Yorba Linda — Closed; For same day prescriptions, the Anaheim Medical Center is open. For mail order, see information above

Panorama City
- Canyon Country Medical Offices — Closed
- North Hollywood Medical Offices – Closed; For same day prescriptions, the Panorama City Medical Center pharmacy is open. For mail-order, see information above
- Santa Clarita Executive Plaza Medical Offices — Closed; For Behavioral Health appointments and crisis management, call (800) 700-8705
  For crisis intervention, referrals, and resources after hours, weekends and holidays, call (800) 900-3277

Riverside and Coachella Valley
- Palm Springs Medical Offices — Closed; For same-day prescriptions, the Palm Desert Medical Offices pharmacy is open. For mail-order, see information above

San Bernardino County
- Chino Central Medical Offices — Closed; For same day prescriptions, the pharmacies at Chino Grand and the Ontario Medical Center are open. For mail order, see information above
- Colton Medical Offices — Closed; For same day prescriptions, the pharmacy at Redlands is open. For mail order, see information above
- Indian Hill Medical Offices — Closed; For same day prescriptions, the pharmacies at Rancho Cucamonga and the Ontario Medical Center are open. For mail order, see information above
- San Bernardino Medical Offices — Closed; For same day prescriptions, the pharmacy at Redlands is open. For mail order, see information above
- Upland Medical Offices — Closed; For same day prescriptions, the pharmacy at Rancho Cucamonga is open. For mail order, see information above
San Diego
- Bostonia Medical Offices — Closed
- Carmel Valley Medical Offices — Closed
- Carlsbad Medical Offices — Closed
- El Cajon Medical Offices — Closed
- Kearny Mesa Medical Offices — Closed
- Vista Medical Offices — Closed

Limited Services:
- Oceanside Medical Offices — Pediatric Well Child visits only
- Point Loma Medical Offices — Behavioral Health, Addiction Medicine, Surgical Fertility, Pharmacy, Laboratory, and Radiology
- Rancho Bernardo Medical Offices – Pediatric Well Child visits only
- Rancho San Diego Medical Offices – Pediatric Well Child visits only

South Bay
- Signal Hill Medical Offices — Diagnostic Imaging/Radiology is closed

Target Clinics
- All locations — Closed

West Los Angeles
- La Cienega — Vision Essentials — Closed

Woodland Hills and Ventura County
- Camarillo Medical Offices – Closed