



Your retirement plan transition is complete

Operating Engineers Local 12 Defined Contribution Trust

You now have access to your account **online**, by calling **833-38-UNION (833-388-6466)**, or by using our **mobile app**.

Take action now

Create your online profile and a Personal Identification Number (PIN).

- Visit myplan.johnhancock.com, and click “Register Now” to get started. Be sure to pick a strong password, keep your password safe, and change it regularly.
- To establish your PIN by phone, call **833-38-UNION (833-388-6466)** or **888-440-0022** for Spanish, and follow the prompts.

Provide your contact information to secure your account.

Provide or confirm your **email address** and/or **mobile phone number**. Confirming transactions by email can help safeguard your account against fraudulent activity.

Again, welcome! We look forward to you working with John Hancock to achieve your retirement goals.

Sincerely,
John Hancock

Representatives are available between 8:00 A.M. and 10:00 P.M., Eastern time, on New York Stock Exchange business days (10:00 A.M. a 8:00 P.M. para asistencia directa en español). For your protection, all calls to a representative are recorded.

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NOT FDIC INSURED. MAY LOSE VALUE. NOT BANK GUARANTEED.

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Questions? Visit myplan.johnhancock.com, use our mobile app, or call a participant service representative at **833-388-6466**, or **888-440-0022** for Spanish.